

Corporate Plan 2020-23: Housing that Meets the Needs of All Residents – End of Plan Action Review								
Corporate Plan 2020-2023 Priority	Overview & Scrutiny Committee	Corporate Plan 2020-2023 Action	Corporate Plan 2020-2023 Success Criteria	KPI	Target	SKDC Control	End of Plan Status	Summary Commentary
Housing that Meets the Needs of All Residents	Housing	Work in partnership with the housing market to stimulate housing growth.	Achieve the adopted Local Plan target for delivery of homes, with a particular focus on addressing historic under achievement of growth targets within Grantham.	1. Number of houses complete 2. Number of houses complete in Grantham	650 (annual) 300 (annual)	Significantly outside Significantly outside	Unachieved Unachieved	The Council failed to achieve the set targets in any of the four years of the Plan. The closest to success was the delivery of 642 completions in 2022/23. Over the four years 2126 houses were completed district wide, 82% of the 2600 four-year target. 471 of those completions were in Grantham, 39% of the 1200 four-year target. In the previous four period (2016/17-2019/20) there were 2,287 completions. This KPI was largely outside the Council's control and direct influence. The Planning Service has a significant role in setting the 'rules': planning policy, site allocations, design etc, however it is developers and wider market and economic conditions to set which schemes are brought forward, when and where and the pace of delivery. Due to these external factors this KPI has not been retained for the new suite. Completions will be reported for information, but the focus of the KPIs will be the Council's own performance and service delivery.
Housing that Meets the Needs of All Residents	Housing	Work to reduce and prevent homelessness in our District.	Work to reduce the number of homeless persons in the district	1. Proportion of prevention cases successfully resolved 2. Proportion of relief cases successfully resolved 3. Number of homelessness duty cases accepted in year 4. Proportion of homeless cases accepted as final duty	>50% >40% <95 >60%	Substantially Outside Substantially Outside Substantially Outside Substantially Outside	Unachieved Unachieved Unachieved Unachieved	The Housing Options team continues to provide the district's response to homelessness and homelessness prevention. The period 2020-23 has seen significant challenges due to economic conditions. The cost-of-living crisis has increased the number of households financially struggling to sustain their existing accommodation. Access into the private sector continues to be a huge challenge in the prevailing housing market. Further pressures include the ongoing resettlement of those housed in the Stoke Rochford Asylum hotel and the national dispersal model. In addition, the demand for affordable social housing continues to far outweigh the supply. SKDC has to undertake more initial assessments than the average of its CIPFA Peers and Lincolnshire, with consequently more duties overall. Preventions in SKDC are lower than the Lincolnshire average (nearly 50%) and that of CIPFA Peers (although SKDC's figures are more in line here). Reliefs are significantly higher in South Kesteven. The number Relief duties owed is up 36% on 2019/20. The number of reliefs in South Kesteven is 60% higher than the Lincolnshire average and 54% higher than the average of South Kesteven's CIPFA Peers (authorities with similar demographic and socio-economic characteristics).
Housing that Meets the Needs of All Residents	Housing	Increase the supply of high quality, sustainable Council houses.	The delivery of new Council Homes that meet the relevant (Code for Sustainable Homes), and reduce overall Co2 emissions	1. Number of new Council Homes provided	15 (annual)	Within SKDC control	Unachieved	The Council failed to achieve the overall target of 60 new homes in the period 2020-23. 27 were delivered (2020/21 – 12, 2021/22 – 10, 2022/23 – 5). There has been significant activity. Construction has commenced on 20 units at Swinegate, Grantham and 4 units at Elizabeth Road, Stamford. Larch Close, Grantham: development of 21 homes, planning application was approved in November 2023 and expressions of interest regarding the procurement of the scheme has commenced. Tenders were submitted by interested parties on 15 May 2024. The contract is expected to be awarded by Cabinet in June 2024 with an anticipated start on site of early September 2024. More schemes are in the pipeline as well as acquiring affordable units on larger developments. 21 homes were purchased using Local Authority Housing Fund tranche 1 money, a further 8 are being progressed through legal for tranche 2. These properties will be used to house Ukrainian & Afghan refugee, before entering into the general council stock in the future.

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Housing that Meets the Needs of All Residents	Housing	Undertake a Planning Review to improve performance and support local sustainable, high quality growth.	Completion of Planning Review and implementation of recommendations	1. Review and Adopt New Planning Committee Protocols	Adopt	Within SKDC control	Achieved	In 2020, an external review of the Planning Service was undertaken by external consultants. The review made twenty-nine recommendations summarised into three domains: <ul style="list-style-type: none"> • Embedding good practice in operational (officer) delivery of the service • Identifying areas where change to protocols and functioning of the Planning Committee that are likely to be beneficial • Highlighting opportunities to invest in technology and communication to help improve the service. An Action Plan was developed by officers and endorsed by the Governance & Audit Committee. Annual progress reports were made to that Committee. As of the latest report (March 2024) all twenty-nine recommendations have been implemented. New Planning Committee protocols and the Code of Practice were adopted by Full Council at the 2022 AGM as part of a broader review of the Constitution.
				2. Adopt new Code of Practice for Planning Matters	Adopt	Within SKDC control	Achieved	
				3. % Major Applications Determined in Time	>60%	Within SKDC control	Achieved	Planning Performance remains above both internal KPI's and nationally set performance indicators. Performance will continue to be monitored closely. For the full year 2023/24 79% of major applications were determined on time and 76% of non-majors. For the period 2020-22 81.5% of majors were decided on time (the median of SKDC CIPFA Peers was 89.5% and England was 89.8%). 2.4% of majors were overturned on appeal. 83.9% of non-majors were decided on time (the median of SKDC CIPFA Peers was 91.4% and England was 88.2%). 0.6% of non-majors were overturned on appeal.
				4. % Non-Major Applications Determined in Time	>70%	Within SKDC control	Achieved	
Housing that Meets the Needs of All Residents	Housing	Undertake a Housing Review to provide the highest quality service possible to our tenants	Completion of Housing Audit recommendations through an approved Improvement Plan	Completion of the Improvement Plan	Complete	Within SKDC control	Achieved	In 2020 the Council commissioned an audit that identified key areas of work required to meet the Regulator of Social Housing Home Standard. Based on the findings the Council referred itself to the Regulator. The Regulator Issued a Regulatory Notice in February 2021. An Improvement Plan was developed to address the identified issues and transform the service. This was successfully delivered, and the Regulatory Notice was lifted in October 2023. Key items in the improvement include the delivery of a new integrated housing management system (IHMS), choice-based lettings, and a £3.2 million programme of renovation works to 143 properties in the Earlesfield Estate, Grantham. Further work is necessary to continue the improvement. As of Q4 2023/24, 91.37% properties met the Decent Homes Standard and 99.08% of properties had a valid gas certificate, the average void turnaround time was 147 calendar days. The repairs data from Anite was not accurate for 2023/24 due to an error in linking to the mobile repairs system. This issue will be resolved by the move to QL, enabling the accurate reporting of repairs data for 2024/25.
				Lifting of the Regulatory Notice	Achieve	Within SKDC control	Achieved	
				1. Rent Collection (inc. arrears)	97.35%	Within SKDC control (with compliance of tenants)	Unachieved	
				2. % Properties with a valid gas certificate	100%	Within SKDC control (with compliance of tenants)	Unachieved	
				3. Average Void Relet Time (Calendar Days)	TBC	Within SKDC control	Unachieved	
				4. Percentage of responsive repairs resolved on first visit	TBC	Within SKDC control	Unachieved	
				5. Percentage of Properties meeting the Decent Homes Standard	100%	Within SKDC control	Unachieved	
Housing that Meets the Needs of All Residents	Housing	Work with housing associations and developers to ensure quality affordable housing is delivered.	Increase in the number of Affordable new homes delivered in the district	1. Number of affordable homes delivered in South Kesteven	100 (annual)	Significantly outside	Achieved	The Council achieved the set target of 100 affordable dwellings annually in three of the four years of the Plan. <ul style="list-style-type: none"> • 2020/21: 56 • 2021/22: 116 • 2022/23: 151 • 2023/24: 171 A total of 494 affordable dwellings were completed over the life of the Plan. This compares to 403 in the preceding four-year period (2016/17-2019/20).

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		Ensure the ambitions of the adopted Local Plan are met and a review framework is developed to deliver sustainable growth in the District.	Meeting or exceeding housing delivery targets	1. Maintaining a 5-year housing supply	Maintain a 5-year housing land supply, including any appropriate buffer.	Within SKDC control	Achieved	National planning guidance requires local planning authorities to identify and maintain a rolling specific deliverable supply of sites, sufficient to provide five years' worth of housing against their annual requirement. Local Authorities can fix their housing land supply through either a recently adopted plan or an Annual Position Statement (APS). As the review of the Local Plan is ongoing, SKDC has submitted four Annual Position Statements to the Planning Inspectorate (2020, 2021, 2022 & 2023). Each have been successfully confirmed. The latest (2023) confirmed the Council has a housing land supply equivalent to 5.01 years' supply of deliverable sites which is confirmed for one year through an Annual Position Statement until 31st October 2024.
			Determination of planning applications in line with Local Plan	2. Adherence to review programme - consultation on draft pre-submission (reg 19) by Spring 2023.	Successful completion and approval in Spring 2026.	Within SKDC control	Achieved	The review of the Local Plan commenced in April 2020. A Regulation 18 Issues and Options consultation was launched in October 2020 which sought the scope of the Local Plan review. A Call for Sites was also launched which invited landowners to submit details of any land that could come forward for development during the plan period. The Council has recently concluded an 8-week Draft Local Plan consultation (29th February - 25th April 2024) in accordance with Regulation 18. Representations received will be considered in the preparation of the next stage of the Local Plan review process: Regulation 19 Pre-Submission Local Plan consultation, which is scheduled to take place later this year. A revised Local Development Scheme which sets out the timetable for the Local Plan Review will be presented to Cabinet in June 2024.
Housing that Meets the Needs of All Residents	Housing	Work with Homes England, the Ministry of Defence and other partners to develop holistic masterplans for the delivery of Grantham's Southern Urban Extension.	Development of a masterplan for the Prince William of Gloucester Barracks site that supports the delivery of new homes in accordance with the trajectory set out in the local plan.	1. Agreement of masterplan	N/A	Significantly outside	Unachieved	The Ministry of Defence (MOD) has repeatedly pushed back the disposal date of the Prince William of Gloucester Barracks. The current disposal date is 2029, as per the House of Commons Disposal Database produced by the MOD and the Defence Infrastructure Organisation (DFO). This KPI has not been reported on since 2020/21 following the announcement of the revised disposal timeline in November 2021.
Housing that Meets the Needs of All Residents	Housing	Ensure that major developments in South Kesteven are high quality, with sustainable, good design.	Developments that satisfy the requirements of the emerging district-wide design guidance and which meet the latest standards for carbon-reducing housing design.	1. Residential developments of 10 dwellings or more should perform positively when assessed against Building for a Healthy Life	50%	Within SKDC control	Achieved	The Planning team operates a pre-application advice service which includes Design PAD. Design PAD is a monthly meeting that brings together different disciplines to provide feedback on development proposals. The aim is to improve design quality and bringing people together is an efficient and effective way of achieving the desired results. Collaboration between the key disciplines such as planning, highways, local lead flood authority, the drainage board, urban design, conservation and landscape. The Design PAD is also used in relation to planning applications.
Housing that Meets the Needs of All Residents	Housing	Prioritise bringing private sector empty properties back in to use.	Increase in the number of empty properties brought back into use as high-quality new homes.	Increase the number of empty properties brought back into use	N/A	Substantially Outside	Unachieved	Responsibility for Empty Homes has recently been transferred from the Housing team to Public Protection. A working group has been established bringing together colleagues from Planning, Private Sector Housing, Neighbourhoods, Housing and Council Tax. The Empty Homes Strategy, published originally in 2022, is currently being updated, and is due to be considered by Housing OSC in June 2024. The level of empty homes within South Kesteven is currently below the national average. Under the definitions of the new Empty Homes Working group Long Term Empty Properties are regarded as those that have been empty for longer than 2 years, as of 31 st March 2024 there 164 long term empty properties under this definition.
				1. Introduce a new Empty Homes strategy	2021/22	Within SKDC control	Achieved	
				2. Proportion of long term empty homes within the district	Below East Midlands average	Substantially Outside	Unknown	